

PST leads the Southeast in training, consulting and business skills solutions



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CEO, Productivity Solutions & Training

or experienced supervisors, management and staff, and its workshops can be customized to suit a company’s specific needs.

PST recently added an eight-person proctored test center to facilitate certification of all types for the community. PST is an authorized testing center for Prometric, Pearson VUE, Certiport, Kryterion and Performance Assessment Network exams.

“Our mission is to build long-term relationships with every customer we serve by providing exceptional value, consistent quality training and consulting, competitive pricing and outstanding customer service,” said Ingrid Tugwell, CEO.

“We’ve taken our personal and business successes and lent them to our clients through our various offerings. Our top priority is our people and customer service. We all believe in our community and its success and we’ve built our business around serving others,” she said.

Tugwell, a top sought-after motivational speaker, travels all around the nation speaking to both military installations and corporations on topics such as customer service, business ethics, emotional intelligence, business etiquette, change management, conflict resolution, strategic planning and other topics upon request. PST also facilitates team building events at various outside venues that promote group activities (40-50 participants per event) to reinforce processes, staff interactions and dependencies within organizations.

PST also has added IT Professional Services to its General Services Administration (GSA) Schedule which has allowed them to service military installations throughout the world through awards of multi-year contracts.

“We are all doing what we love and we are all great at doing it,” Tugwell said. “We have our clients to thank for supporting our goals.”

Productivity Solutions & Training has offered training, consulting and professional development services to the Lowcountry for nearly 20 years.

PST boasts certified trainers that can fill any training need throughout the world. It has three fully-equipped state-of-the-art classrooms in Charleston, S.C., and can travel the world with a 14-station fully-equipped traveling classroom.

Clients can choose a course from PST’s published schedule or have a custom course created for implementation onsite or at PST’s training center. PST offers a one-year retake at no charge for public courses, one year free email support, a certificate of completion with continuing education units (CEUs) and certified manuals.

PST’s consulting services extend classroom training to increase efficiencies in the workplace. PST’s staff has the ability to assist in automating existing workflow, upgrading legacy systems, database and web site development, and integration.

PST also facilitates workshops across the country for individuals and groups of any size. It has more than 300 interactive workshops and leadership programs for new

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